

Notice to the Public

Title II of the Americans with Disabilities Act (ADA)

Americans with Disabilities Act (ADA) is intended to protect qualified individuals with disabilities from discrimination based on disability in the benefits, programs and services provided by all state and local governments. The Federal Government defines “qualified individual with a disability” as “an individual with a disability who, with or without reasonable modifications to rules, policies, or practices, ..., or the provision of auxiliary aids and services, meets the essential eligibility requirements for the receipt of services or the participation in programs or activities provided by a public entity.” All state and local government programs and the services and/or benefits provided by or through those programs that receive Federal assistance must comply with Title II of the ADA

Please be advised that employment related ADA complaints do not fall within the scope of Title II.

If you are receiving a benefit, program, or service that is administered, funded, or regulated by DOH and you feel you have been discriminated against based on disability, you may fill out the complaint form by contacting **SOFI Transportation** or online with the **United States Department of Justice Civil Rights Division** at <https://www.ada.gov/complaint/>

Title VI of the Civil Rights Act of 1964 (42 U.S.C 2000d et seq)

Title VI prohibits discrimination on the basis of race, color, or national origin in any program or activity that receives Federal funds or other Federal financial assistance. Programs that receive Federal funds cannot distinguish among individuals on the basis of race, color or national origin, either directly or indirectly, in the types, quantity, quality or timeliness of program services, aids or benefits that they provide or the manner in which they provide them. This prohibition applies to intentional discrimination as well as to procedures, criteria or methods of administration that appear neutral but have a discriminatory effect on individuals because of their race, color, or national origin. Policies and practices that have such an effect must be eliminated unless a recipient can show that they were necessary to achieve a legitimate nondiscriminatory objective. Even if there is such a reason the practice cannot continue if there are alternatives that would achieve the same objectives but that would exclude fewer minorities. Persons with limited English proficiency must be afforded a meaningful opportunity to participate in programs that receive Federal funds. Policies and practices may not deny or have the effect of denying persons with limited English proficiency equal access to Federally-funded programs for which such persons qualify.

If you feel that you have been discriminated against based on race, color or nationality, you may fill out a complaint form by contacting **SOFI Transportation** or by contacting **Federal Transit Administration Office of Civil Rights** online at <https://www.transit.dot.gov/regulations-and-guidance/civil-rights-ada/fta-civil-rights-complaint-form>

Mail: Federal Transit Administration
Office of Civil Rights
Attention: Complaint Team
East Building, 5th Floor – TCR
1200 New Jersey Avenue, SE